

Privacy Policy

The personal data submitted by the user will only be used by TYC to fulfill the contractual agreements and for the purposes set out in this section. It will be recorded and processed according to the applicable laws and regulations and these Terms of Use.

TYC has the right to inform interested third-party-inquirers about users by means of a contact address of the user (e-mail address) only when the interested third-party can show good reason for contacting the user.

We will not circulate your personal data provided to us, including your e-mail address and postal address to any third person without your express and at all times revocable consent, excluding the purposes set out in sec. 6.5, 9.1 and 10.2 of our Terms of Use.

Users are aware that in the Beta phase of the TYC database it might happen, that user data can be viewed by other users.

Cookies

We make use of cookies on several instances of our website. Cookies fulfil the purpose to create a more customer-friendly, more effective and more secure internet-platform. Cookies consist of small text-files, which are saved on your computer by your browser. Most of the cookies utilized by us are so-called 'Session-Cookies'. They are deleted automatically at the end of your visit of our website. Cookies will not harm your computer and do not carry any viruses. We do not collect personal data through cookies, which means that your privacy is not violated. Most browsers accept cookies automatically. You can go to your security presets of your browser to allow or forbid the acceptance of both temporary and saved cookies. In general, you will have the option to configure your browser in that way, that it will decline cookies and informs you when a cookie is accepted. For more information, please refer to the user's manual of your browser.

If you deactivate cookies, some features of our website might not be available to you. Some websites might not be shown properly.

You have the right to contact us to find out what personal data is held about you. If it is incorrect, incomplete or irrelevant you can request that the data is corrected or deleted. You may withdraw your consent to us using your personal data whenever you like. You can contact us by e-mail to info@trace-your-claim.com or by mail or fax to the following address: Trace Your Claim GmbH, Weissenburgstr. 53, D-50670 Cologne, Germany, Fax: +49 221 9415863.